



YOUR RIGHTS AND RESPONSIBILITIES

Your rights as our clients are as follows:

- A client has the right to be informed in advance about the care to be furnished, the plan of care, expected outcomes, barriers to treatment, and any changes in the care to be furnished. The agency must ensure that written informed consent specifying the type of care and services that may be provided by the agency has been obtained for every client, either from the client or their legal representative. The client or the legal representative must sign or mark the consent form.
- A client has the right to participate in planning the care or treatment and in planning a change in the care or treatment.
- An agency must advise or consult with the client or legal representative in advance of any change in the care or treatment.
- A client has the right to refuse care and services.
- A client has the right to be informed, before care is initiated, of the extent to which payment may be expected from the client, a third-party payer, and any other source of funding known to the agency.
- A client has the right to have assistance in understanding and exercising the client's rights. The agency must maintain documentation showing that it has complied with the requirements of this paragraph and that the client demonstrates understanding of the client's rights.
- A client has the right to exercise rights as a client of the agency.
- A client has the right to have the client's person and property treated with consideration, respect, and full recognition of the client's individuality and personal needs.
- A client has the right to be free from abuse, neglect, and exploitation by an agency employee, volunteer, or contractor.
- A client has the right to confidential treatment of the client's personal and medical records.
- A client has the right to voice grievances regarding treatment or care that is or fails to be furnished, or regarding the lack of respect for property by anyone who is furnishing services on behalf of the agency and must not be subjected to discrimination or reprisal for doing so.
- Request access to the client's PHI (Protected Health Information), as well as to request confidential communications, an accounting of disclosures or any other action to the client's PHI.
- Request the Agency to release information written about the client only as required by law or his/her written authorization. Our Notice of Privacy Practices describes client rights in detail.

Your responsibilities as our clients are:

- The client is responsible for providing complete and accurate information to the best of his/her knowledge about present and past illness(es), hospitalizations, pain, medications, allergies and other matters relating to the client's health.
- The client is responsible to sign or have his/her legal representative sign the required consents and releases.
- The client is responsible for signing staff visit logs before staff departs their home and for verifying the date and time the services were received.

- ❑ The client is responsible to sign a release when refusing treatments, the recommended plan of care, or when refusing home health services.
- ❑ The client will complete the appropriate physician face-to-face visit as required by regulation. If the client fails to do so, he/she will be discharged from home health services.
- ❑ The client is responsible for remaining under a doctor's care while receiving skilled agency services and for seeing his/her physician on an annual basis (minimal criteria) or client will be discharged from agency.
- ❑ The client is responsible for notifying the agency of changes in his/her condition, medications, physician, treatment regimen, admission to health care facility, and the client's address.
- ❑ The client is responsible for following the plan of care and instructions and accepting responsibility for the outcomes if the client does not follow the care, treatment or service plan. Refusal to follow the home exercise/activity plan could result in discharge from service.
- ❑ The client is responsible for expressing any concerns regarding the course of treatment or the client's ability to understand or comply with instructions.
- ❑ The client is responsible for being available at reasonable times for agency staff visits, and to inform the agency if the client is not going to be available for a scheduled visit.

PLEASE CONTACT US IF YOU HAVE ANY CONCERNS REGARDING THESE RIGHTS AND RESPONSIBILITIES AS SOON AS POSSIBLE AT 972-905-3413 OR AT rpatel@kidabilitytx.com!!